



Chicago O'Hare International Airport

10000 Bessie Coleman Drive, Chicago, IL 60666

Regular Office Hours

24 hours per day, 7 days per week
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Chicago O'Hare
International Airport are available 7
days per week, 0600-2200 (CT) in
accordance with the port's
permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(773) 686-2800 CBP KORD Front Office
(773) 686-2808 CBP KORD Command Center
KORD_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
at Chicago O'Hare International Airport, during regular
office hours, prior to departure from the foreign port or
place and at least 24 hours in advance of the anticipated
arrival time at KORD.

Permission to land is granted with a tolerance of (+/-) 15
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you
must contact CBP to re-secure permission to land.

Inspection Process

- The Air traffic control tower will direct you to the Signature Flight Support.
- CBP clearance area is located on the North side of the airport.
- A CBP officer will meet the aircraft on the ramp at Signature.
- All US citizen crew and passengers will be processed on site and all non US passenger and crew will be escorted into the Primary processing area at O'Hare for processing.
- Be prepared to present your passports, visas (for foreign passengers), pilot license, medical certificate, aircraft registration, general declarations (commercial flights), CBP user fee decal information (private flights).
- US Citizen passengers Passengers can depart directly from the Signature Flight Support Facility once inspection is completed.

Special Procedures/Miscellaneous

- All General Aviation flights are processed at Signature flight Support Signature Flight Support: 825 Patton Drive, Chicago, IL 60666 Phone - 773-686-7000.
- Pilots must secure permission to land at least 24 hours in advance by emailing KORD_GAP@cbp.dhs.gov. Anything less than that will be approved on a case-by-case basis.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov